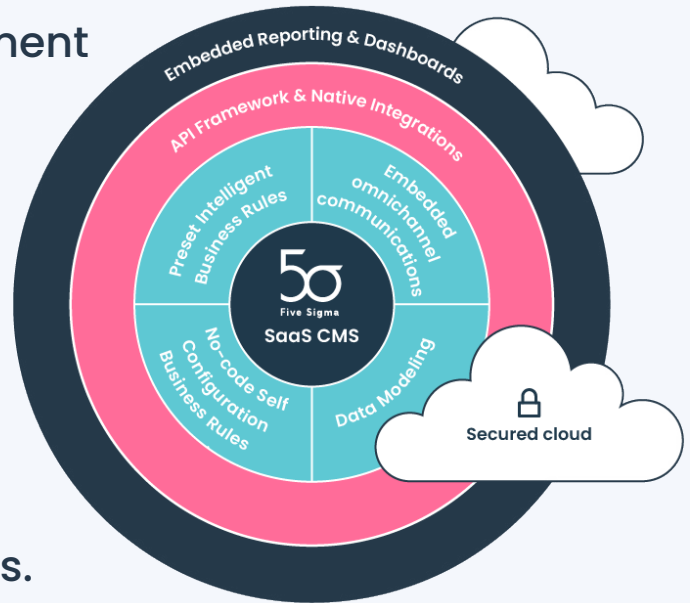## Intelligent SaaS Claims Management

In an increasingly competitive insurance landscape, insurers must continually innovate to optimize their claims processing, streamline operations, and elevate customer experiences. Five Sigma provides intelligent, cloud-based Software as a Service (SaaS) claims management solutions that empower insurers to achieve these goals and set new standards for efficiency and adaptability.

> **A claim is the moment of truth when the insurer is required to fulfill its promise to its customers.**

Leveraging advanced technology and data-driven insights is crucial for insurers to stay ahead of the curve. Five Sigma combines intelligent automation and sophisticated data modeling to boost claims handling efficiency, minimize loss adjustment expenses, and optimize decision-making processes. With our advanced intelligent automation capabilities, customers can rapidly adapt to evolving market conditions and deliver outstanding customer experiences.

We believe intelligent automation is the key to increasing customer loyalty and driving business excellence.

Enhanced Customer Experience
Automating simple claims enables adjusters to focus on complex claims and provide a more personalized customer experience.

Improved Operational Efficiency
Less time spent on manual tasks and less errors result in shorter claims cycle time and time to resolution.

Data-driven Decision Making
Using data modeling and claims insights to help adjusters make the right decision on every claim.

Quick Time to Value
Rapidly launch new products to stay ahead of the curve and deliver value to your customers.

INSHUR

"Five Sigma delivered at record time and at the highest quality. We saw an immediate and significant improvement in cycle time and reduction in loss severity."
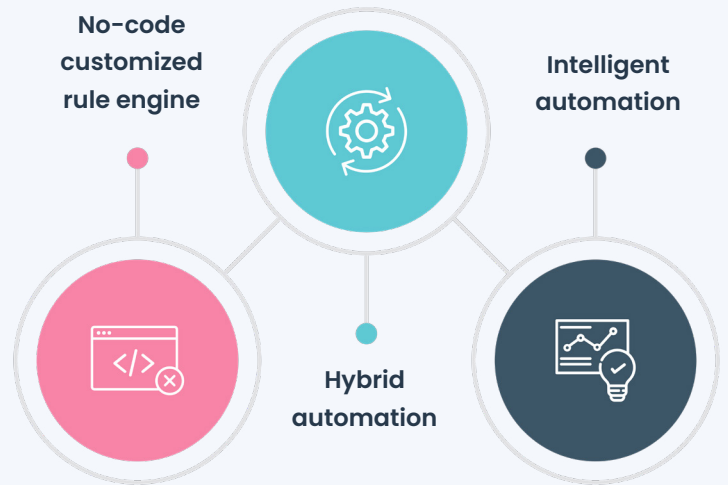**- Brandon Littles, Head of Claims, INSHUR US**

qover

"I estimate that we've been able to reduce the units claims cost by about 35%, compared to the moment where it was outsourced to the TP. We also see that we have been able to significantly increase the net promoter score of claims management."
- Quentin Colemant, CEO and co-founder, Qover

Optimizing the Claims Journey with Intelligent Automation

Five Sigma's Intelligent claims automation goes beyond straight-through processing (STP), offering the potential to handle 100% of claims using data-driven and real-time capabilities.

Our approach relies on decision-based mechanisms rather than traditional workflow rules, allowing for a more dynamic and adaptive claims management process. The fully and easily customizable nature of intelligent claims automation makes it an ideal solution for organizations looking to streamline their claims processes and improve overall efficiency.

No-code customized rule engine

Intelligent automation

Hybrid automation

Experience a new kind of freedom, flexibility, and speed – it's easier than you thought!

Deploy with Ease
Our claims launchpad allows you to start processing claims in minutes! Simple and intuitive UI so adjusters are onboarded in an hour.

Enable Growth
Our agile SaaS solution let's you add products, coverages, LOBs, carriers (for TPAs) quickly, without dependence on IT or development, for endless scalability.

Process Claims Faster
Intelligent automation along the entire claims lifecycle with integrated workflows including e/FNOL, triaging, coverage setting, payments, and more.

Integrate Seamlessly
SaaS native platform with robust, modern APIs easily adapts to every workflow and third-party integration, to fit seamlessly into your business.

Full Visibility
With our embedded dashboards & reporting, managers get full visibility on the entire claims operation, including their teams' performance.

Communicate Better
Omnichannel communications module automatically captures all communications and allows adjusters to make/receive calls, texts, emails from within the platform.

Are you ready to embark on an intelligent claims automation journey with Five Sigma?

Visit **www.fivesigmalabs.com** to learn more.

Five Sigma